

**Rehab Plus Physical  
Therapy, Inc.**  
5620B Cherry St  
Callaway, FL 32404-6734



Phone: (850) 215-0007  
Fax: (850) 215-0006

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Welcome to Rehab Plus Physical Therapy, Inc.. The purpose of this letter is to provide you with some helpful information to prepare you for your first visit to the facility.

Prior to your evaluation being scheduled your primary insurance will be verified and if necessary authorization obtained. If there is secondary insurance that also will require verification and authorization. It is suggested that you call the Member Service department at your insurance company and verify what your responsibilities may be regarding copays, deductibles, referrals, etc. Please remember that benefits quoted are not a guarantee of payment per your insurance.

**When you arrive for the evaluation please come to the Reception Desk in the Outpatient area and have with you:**

1. **The script from your physician to evaluate and treat.**
2. Your insurance card.
3. Picture ID
4. Any copay as required by your insurance company.

**Please have all of the above items with you when you arrive or it may be necessary to reschedule your appointment.**

**Please wear comfortable clothing and shoes suitable for performing the assigned exercises. Short or loose shorts and low cut shirts would not be appropriate in the clinic.**

**Please refrain from using your cell phone while being treated.**

**Cancellation Policy**

Please let us know if you are not able to come to a scheduled appointment.  
Repetitive same day cancellations may result in a \$25.00 fee. A No Call/No Show will result in a \$25.00 fee.

After the evaluation has been completed, the therapist will discuss with you a treatment program.

If you have any questions or I can be of any assistance to you please call me at (850) 215-0007,

We look forward to seeing you.

Sincerely,

*Zetta Powell*  
*Office Manager*